



Please read and keep this Owner's Guide and take the time to carefully read and follow the important Safety Instructions, Warranty and Contact information.

For additional information about your headphones or for replacement accessories, refer to:

- <http://global.bose.com>
- U.S. only: <http://Owners.Bose.com/CC20>

Charging

Allow up to 2 hours for a full charge before first use. Use the supplied USB cable to connect the headphones to a powered USB port on your computer or an agency approved wall charger (not supplied). When fully charged, headphones will have about 16 hours of battery life.

Note: Before charging, be sure the headset is at room temperature, between 41°F (5°C) and 104°F (40°C).

Components

- A. Control module
- B. In-line microphone and 3-button remote
- C. Clothing clip
- D. StayHear+™ tips: Small (white), Medium, Installed (gray), Large (black)
- E. USB charging cable
- F. Carry case

Powering on

1 Slide the power switch on the control module to On. The headphones will turn on in Noise Cancelling, which reduces most sounds around you.

Note: When the power off, the headphones will still charge, but will not turn on. For best quality audio, turn the power on.

Switching modes

Press the Mode button on the side of the remote to switch to another mode, which lets you hear some sounds around you, such as traffic noise.

Connecting to an Apple device

2 Connect the Bose® QuietComfort™ 20 headphones to the standard 3.5 mm headphone jack on your iPhone, iPod, or iPad.

The headphones come with an in-line microphone and 3-button remote for convenient control of connected Apple products.

Action	Headphone Control
Adjust volume	Press + or –
Play/Pause	Press and release Answer/End
Skip track	Press and release Answer/End twice quickly
Previous track	Press and release Answer/End three times quickly
Fast forward	Press Answer/End twice and hold
Reverse	Press Answer/End three times and hold
Answer or end a call	Press and release Answer/End
Switch to incoming call, put current call on hold	While on a call, press Answer/End once. Press and release again to answer the call.
Switch to incoming call, end current call	While on a call, press Answer/End and hold for about 2 seconds and release.
Use voice control	Press and hold Answer/End. The ridge on the control module is used for compatibility and usage information.

Note: Full controls may not be available for some Apple products.

Importance of Proper Fit

For effective noise reduction performance, it is important to choose the correct size StayHear+™ tip. Select the size that gives you the best comfort and seal in each ear. You may need to try all three sizes to determine the best fit.

To test fit, try speaking aloud (with the power off). Your voice should sound muffled in both ears. If not, select another tip size.

Each tip is marked with either an L or an R. Be sure to attach the left tip (L) to the left earpiece and the right tip (R) to the right earpiece.

To change a StayHear+™ tip

- 1 Gently peel the edges of the attached tip away from the earpiece using the edge of the case cap.
- 2 CAUTION: To prevent damage, do not pull on the tip wiring.
- 3 Slide the new tip up over the headphone nozzle.
- 4 Press the tip securely into place until you feel a latch. The ridge on the headphone housing should fit into the slot on the inside of the tip.

Fitting the headphones to your ear

- 1 Insert the headphone into the ear so the tip gently rests in the opening of the ear canal.
- 2 Tilt the headphone back and lightly press the wing under the ear until it is comfortable and secure. The tip should sit comfortably yet securely in the bowl of the ear.

Recognizing the lights

Color	Status while in use:	Status while charging:
Green (solid)	3 hours on, More than 3 hours of battery life remaining	Charging complete
Green (blinking)	3 hours on, Less than 3 hours of battery life remaining	N/A
Amber (blinking)	N/A	Charging Error: See "Temperature range"
Red	N/A	Error: See "Temperature range"
None (Off)	Power off or battery depleted.	

Troubleshooting

Power sound quality
Make sure the headphones are powered on and securely plugged into the headphone jack on the Apple device.

- Try another StayHear+™ tip size.
- Try another Apple device or music application.
- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If you are using the buds, turn off the power switch.

Clear or no noise reduction
Make sure the power is switched on and the Mode indicator is on (green).

- Try another StayHear+™ tip size. See "Importance of Proper Fit."
- Ensure that headphones are properly charged.

Short battery life (less than 16 hours)
When charging, be sure both ends of the USB cable are firmly connected and verify that the Battery Indicator is blinking amber.

Microphone not working
Make sure the headphones are securely plugged into the headphone jack on the Apple device.

- Make sure the microphone is not blocked.
- Try another call, Apple device, or application.

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Operate and store this product within the temperature range of 4°F to 113°F (-20°C to 45°C) only.

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Læs denne brugervejledning, og gem den til fremtidig reference. Læs og følg alle sikkerhedsinstruktioner, garanti og kontaktoplysninger omhyggeligt.

Du kan finde flere oplysninger om dine hovedtelefoner og om tilbehør på:

- <http://global.bose.com>
- Kun USA: <http://Owners.Bose.com/CC20>

Opdning

Brug 2 timer på en fuld opladning inden hovedtelefonerne bruges for første gang. Brug det medfølgende USB-kabel til at oplade hovedtelefonerne til et strømnetværk. USB-port på din computer eller en godkendt vægoplader (medfølger ikke). Når hovedtelefonerne er helt opladede, har de ca. 16 timers batterilevetid.

Note: Før opladning, sørg for at hovedtelefonerne er ved stuetemperatur, mellem 5°C og 40°C.

Komponenter

- A. Kontrolmodule
- B. In-line-mikrofon og fjernbetjening med 3 knapper
- C. Klædnings clip
- D. StayHear+™ indstater: Små (hvide), Medium, Installeret (grå), Store (sorte)
- E. USB-ladningskabel
- F. Bæretaske

Sådan tændes hovedtelefonerne

1 Flyt tænd/sluk-knappen på kontrolmodulet til On. Hovedtelefonerne vil tændes i Noise Cancelling-tilstand, som reducerer de fleste lyde omkring dig.

Note: Når du slukker for strømmen, vil hovedtelefonerne fortsætte med at oplade, men vil ikke tænde op til stuetemperatur, mellem 5°C og 40°C.

Skift mellem tilstandene

Tryk på tilstandsknappen på siden af fjernbetjening for at skifte til Opsamlings tilstand, hvor du kan høre nogle af de lyde omkring dig, f.eks. trafiklyde.

Tilslutning til en Apple-enhed

2 Tilslut Bose® QuietComfort™ 20 hovedtelefonerne til det almindelige 3,5 mm hovedtelefonstik på din iPhone, iPod eller iPad.

Hovedtelefonerne kommer med en in-line mikrofon og 3-knappes fjernbetjening med en in-line mikrofon og 3-knappes fjernbetjening for nem kontrol af tilknyttede Apple-produkter.

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Play/Pause	Press and release Answer/End
Skip track	Press and release Answer/End twice quickly
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None (Off)	Power off or battery depleted.	

Troubleshooting

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- Try another StayHear+™ tip size.
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- Clean the connector with isopropyl alcohol and dry with a clean cloth.
- If you are using the buds, turn off the power switch.

Clear or no noise reduction
Make sure the power is switched on and the Mode indicator is on (green).

- Try another StayHear+™ tip size. See "Importance of Proper Fit."
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Short battery life (less than 16 hours)
When charging, be sure both ends of the USB cable are firmly connected and verify that the Battery Indicator is blinking amber.

Microphone not working
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Bitte lesen Sie diese Bedienungsanleitung und bewahren Sie sie auf. Lesen Sie sich die Zeit, die wichtigen Sicherheitshinweise, Garantie- und Kontaktinformationen sorgfältig durchzulesen und zu befolgen.

Weitere Informationen über den Kopfhörer oder Ersatzteile finden Sie auf:

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