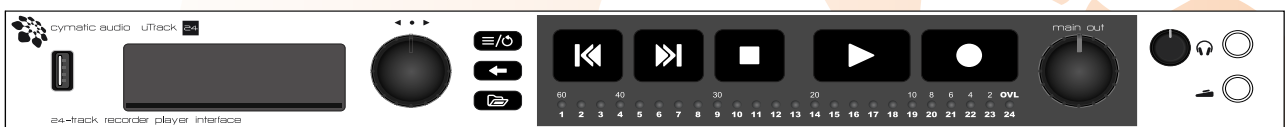




uTrack **24**



Firmware Update  
Sept 2014 – Firmware v1.0

is needed!

## 1. UPDATING THE FIRMWARE OF YOUR UTRACK 24

Please regularly check the Cymatic Audio website ([www.cymaticaudio.com](http://www.cymaticaudio.com)) for available firmware updates for your uTrack 24. The uTrack 24's currently installed firmware version can be determined through the "Utilities/System Details" menu. (see chapter "uTrack 24 System Menus")

If you determine that your uTrack24 firmware version number is lower than the version number of the downloadable uTrack24 firmware on the Cymatic Audio website, please perform a firmware update.

### 1.1. Firmware update using the USB connection (PC only)

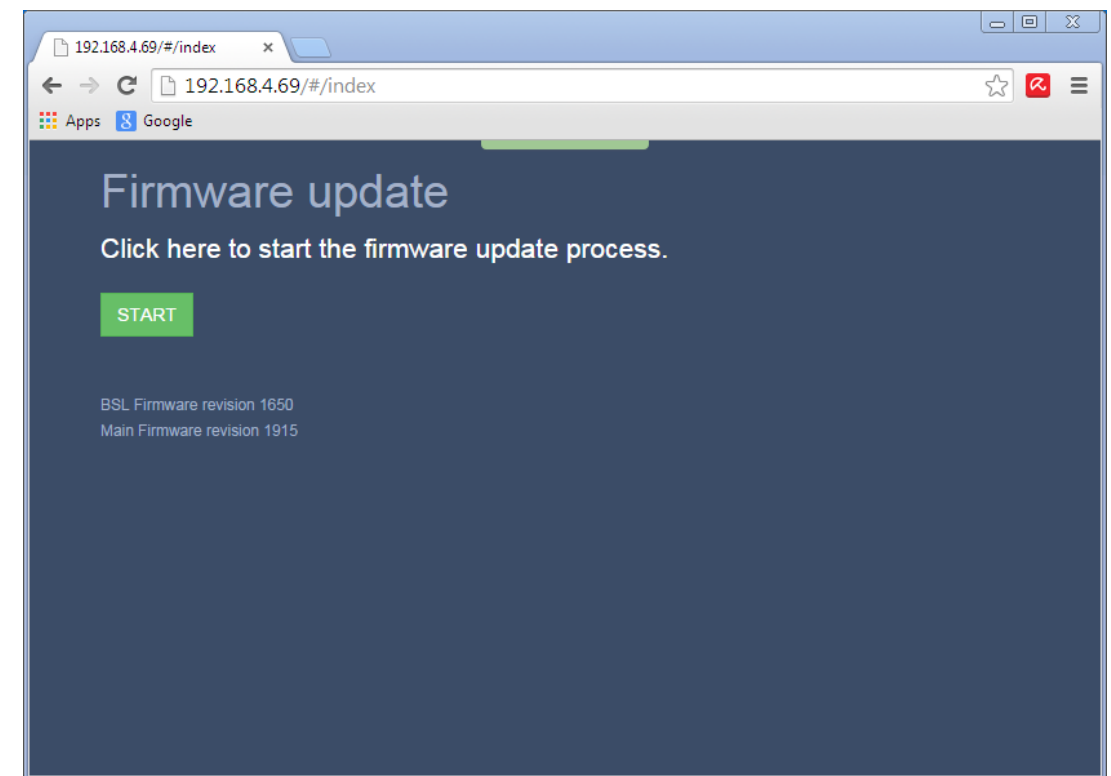
When you are using your uTrack 24 together with a PC you can perform the firmware update through USB using the rear panel USB connector. Before starting the update process, please make sure that the uTrack 24 device drivers are installed on your system and the uTrack 24 is connected to your PC using the supplied USB cable.

Locate and download the uTrack 24 USB Updater Application on the Cymatic Audio website. Once the download has finished, double click the downloaded application and follow the on-screen instructions.

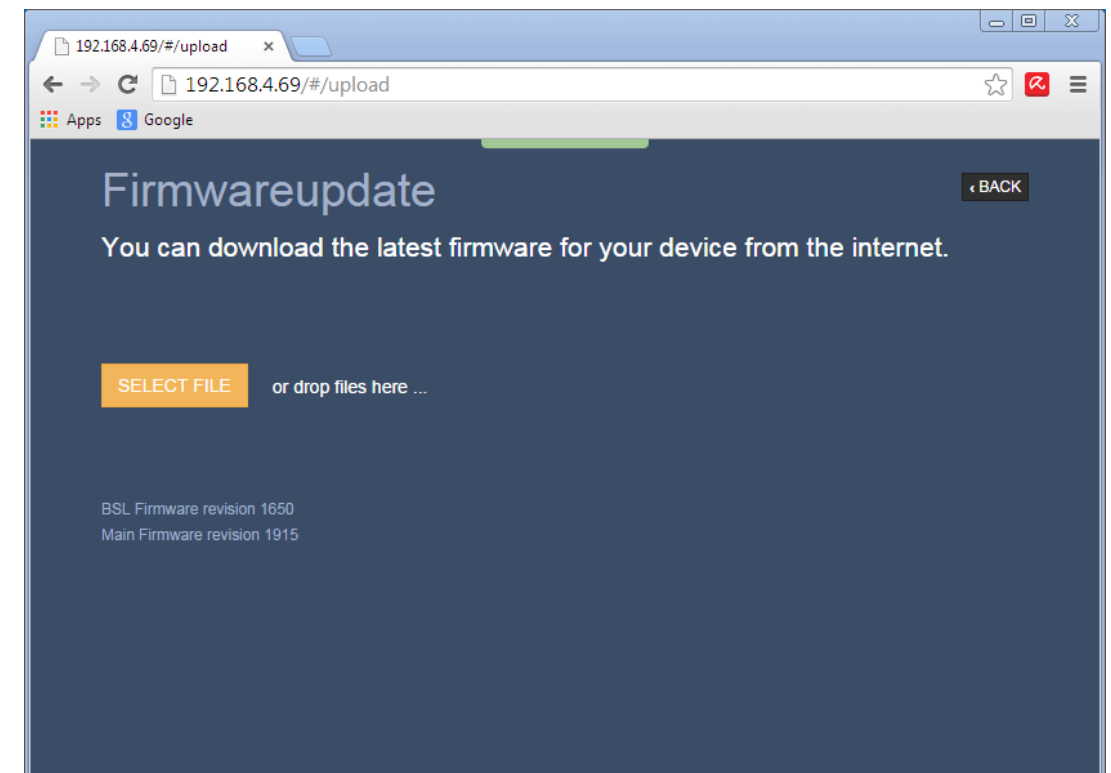
### 1.2. Firmware update using a Network Connection (PC & Mac)

If your uTrack 24 is connected to a network using a standard network cable connected to the RJ45 network connector on the uTrack 24 rear panel and the network router of your home or business network, you can perform the update through the network using any Internet Browser (e.g. Google Chrome).

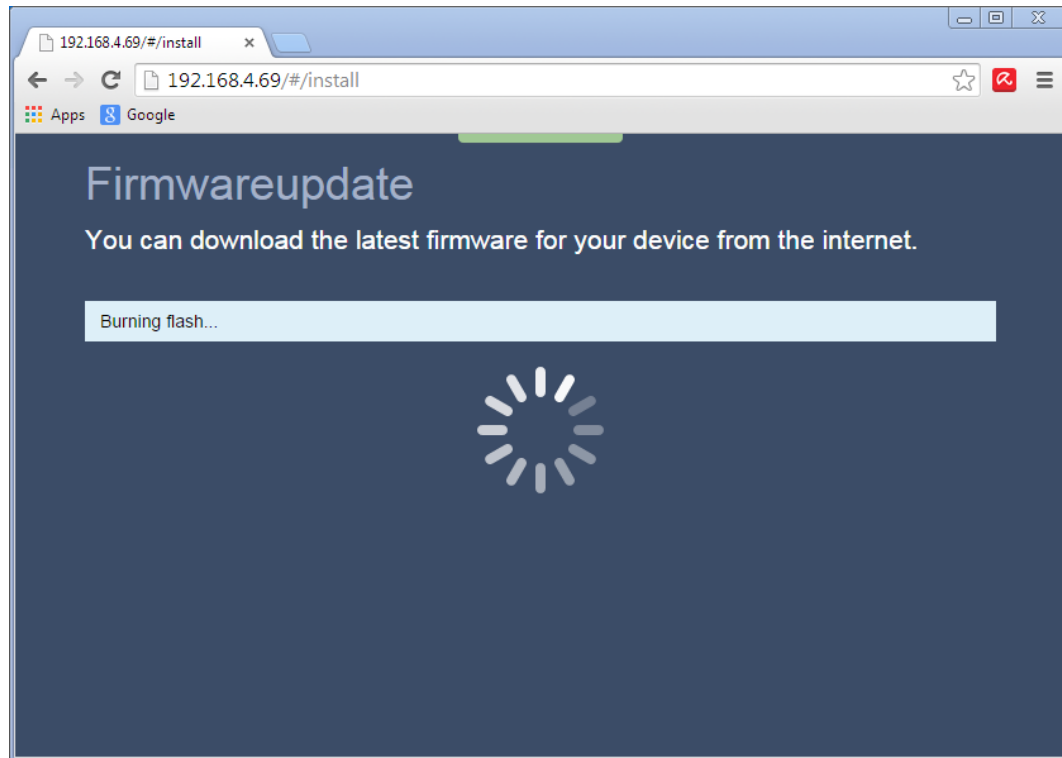
1. Locate the Firmware Update file on the Cymatic Audio home page
2. Download the file and save it to your computer's hard disk
3. Open the "Utilities/System Details" Menu on the uTrack 24 and write down the IP address shown on the screen. (if the IP address reads 0.0.0.0 the device is not properly connected to the network)
4. On your PC or Mac (which has to be connected to the same network), open an Internet Browser (e.g. Google Chrome), type the IP address into the browsers address bar and hit return. After a short moment, the following page should appear in your browser:



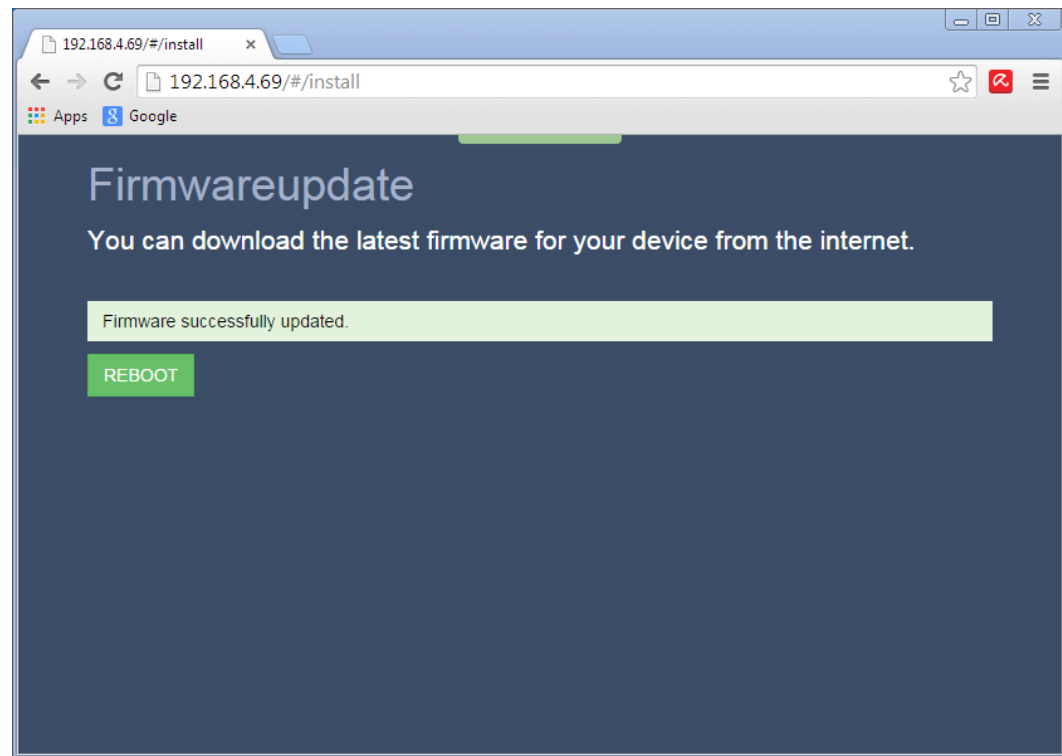
5. Click the green "Start" button and after a moment this screen will appear:



6. Locate the Firmware Update file you previously saved to your hard disk and either drag and drop it onto the orange SELECT FILE button or click the SELECT FILE button and select the file with the file browser that opens.
7. Click the green "UPLOAD FIRMWARE" button that appears. The update process starts and you will see the following screen:



8. After the update has successfully finished, your browser will show the following:



9. Click the green "REBOOT" button. The connected uTrack 24 will reboot which concludes the update process. The screen will show the version number of the updated firmware.



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